

Job Title: Server

Position Overview:

We are looking for enthusiastic and friendly individuals who are passionate about delivering World-Class Service to join our team as servers. As a server, you will be the face of our restaurant, ensuring that guests are served beyond expectation, creating a memorable experience for them. You'll work closely with our kitchen and events staff to deliver top-notch service in a fast-paced, dynamic environment.

Key Responsibilities:

- Greet guests promptly with a warm, friendly demeanor.
- Consistently follow the Steps of Service to provide World Class Service to each customer.
- Provide detailed menu knowledge to suit guest's preferences and allergies.
- Take and process orders accurately, ensuring special requests are communicated properly.
- Serve food and beverages in a timely and efficient manner.
- Monitor guest satisfaction and promptly address concerns or requests.
- Work collaboratively with team members to ensure smooth service during highvolume events.

Qualifications:

- Previous experience as a server in a restaurant or events setting is preferred but not required.
- Excellent communication and interpersonal skills.
- Ability to work in a fast-paced environment while maintaining attention to detail.
- Strong customer service skills with a genuine passion for creating positive guest experiences.
- Must be able to stand and walk for extended periods, and lift up to 25 lbs.
- Flexible availability, including evenings, weekends, and holidays.

Benefits:

- Competitive hourly wage including tips.
- Opportunities for professional growth and advancement within the company.
- Employee discounts on dining and events.
- A supportive team environment with a focus on work-life balance.